garda medika

Klik, Upload Beres!

Kini Claim Reimbursement
Makin Mudah & Cepat

garda mobile
medcare
DOWNLOAD SEKARANG!
GET IT ON Google play
Download on the App Store

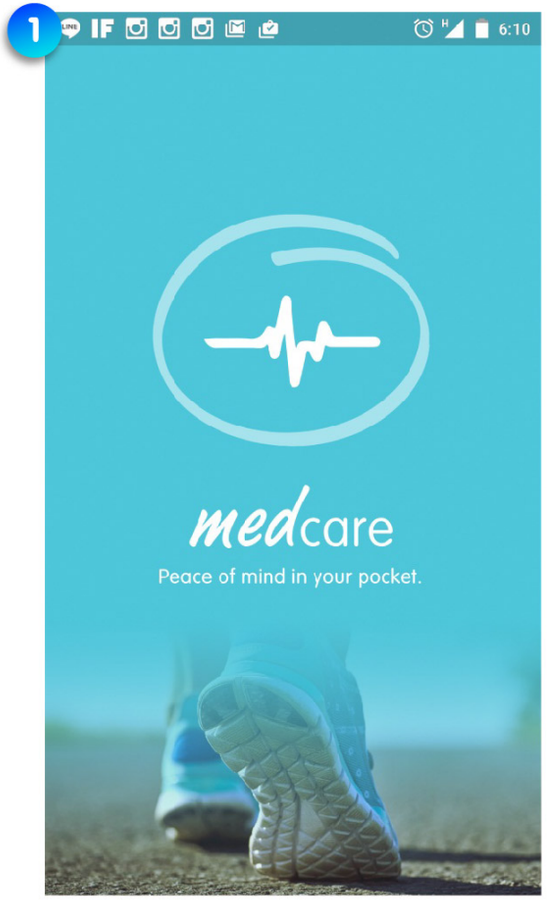
Registrasi Medcare

Aktivasi *E-Card* Garda Medika

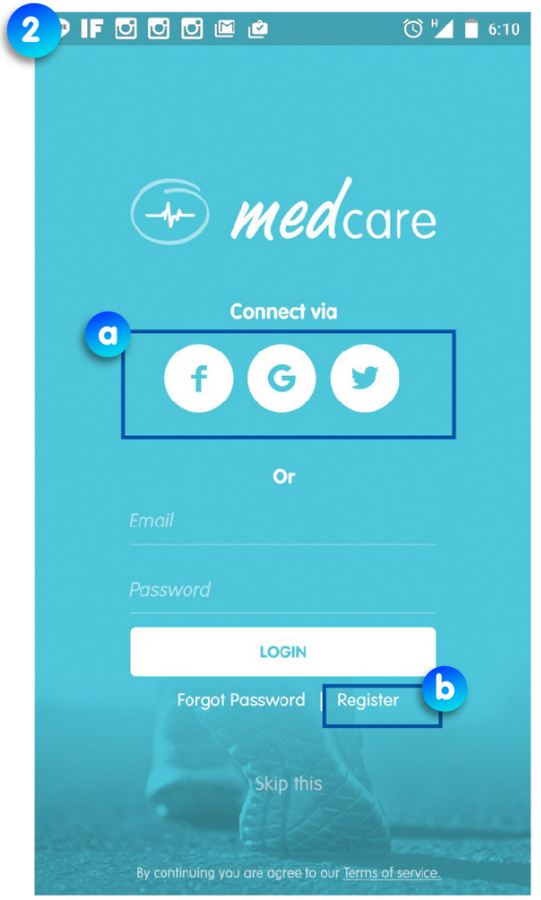
Proses *E-Claim Reimbursement*

garda medika

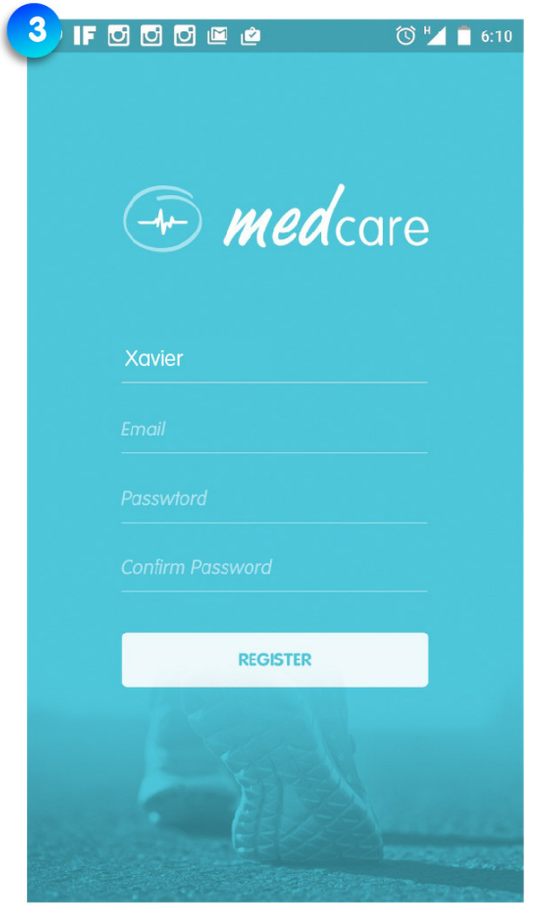
Cara Registrasi Garda Mobile **MEDCARE**



Splash Screen

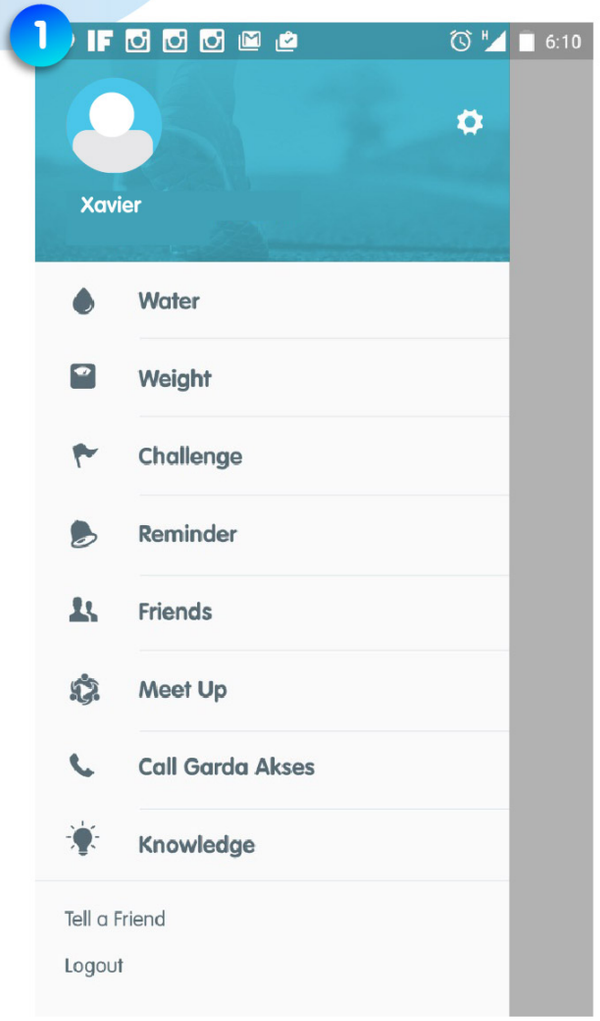


a. Login dengan Sosial Media (Facebook, GMail, Twitter) atau
b. Register

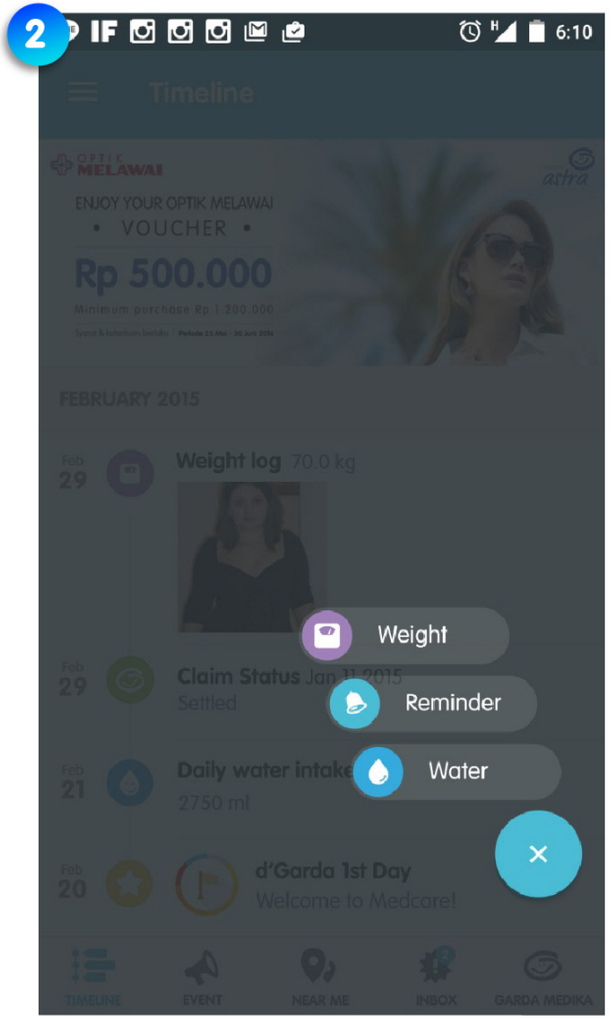


Register

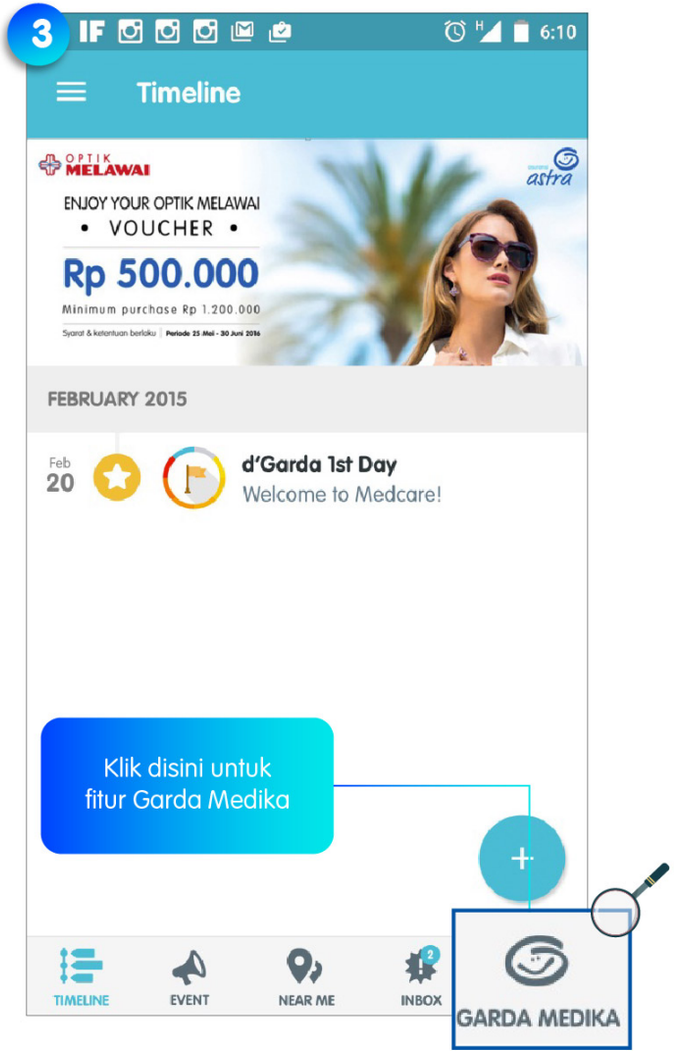
Home



Side Menu
(After Login)



Floating button

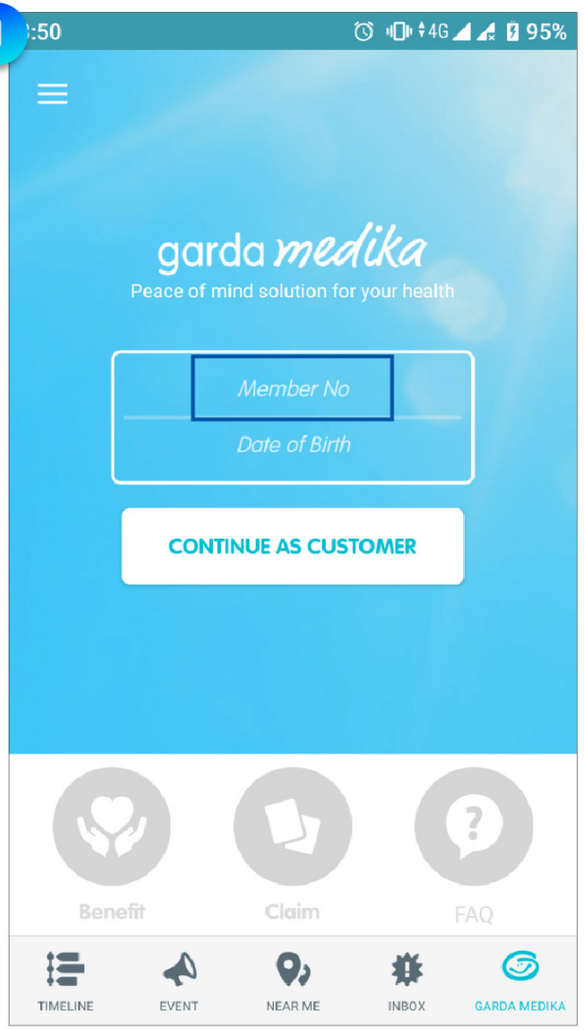


Timeline

Note: Aktivasi akun Medcare Anda, untuk akses fitur Garda Medika.

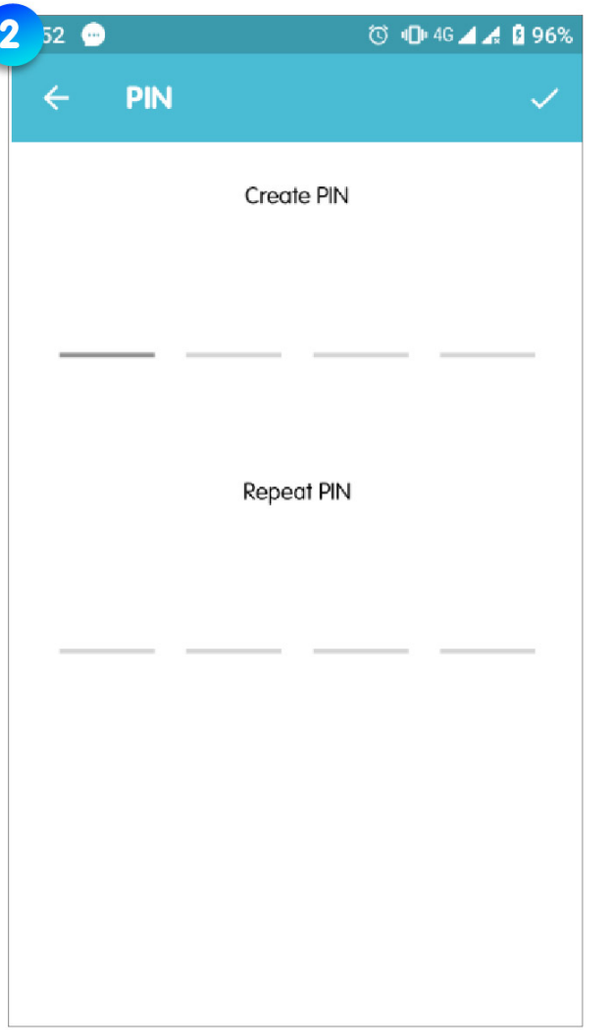
Garda Medika (Jika Nomor Handphone Terdaftar)

1



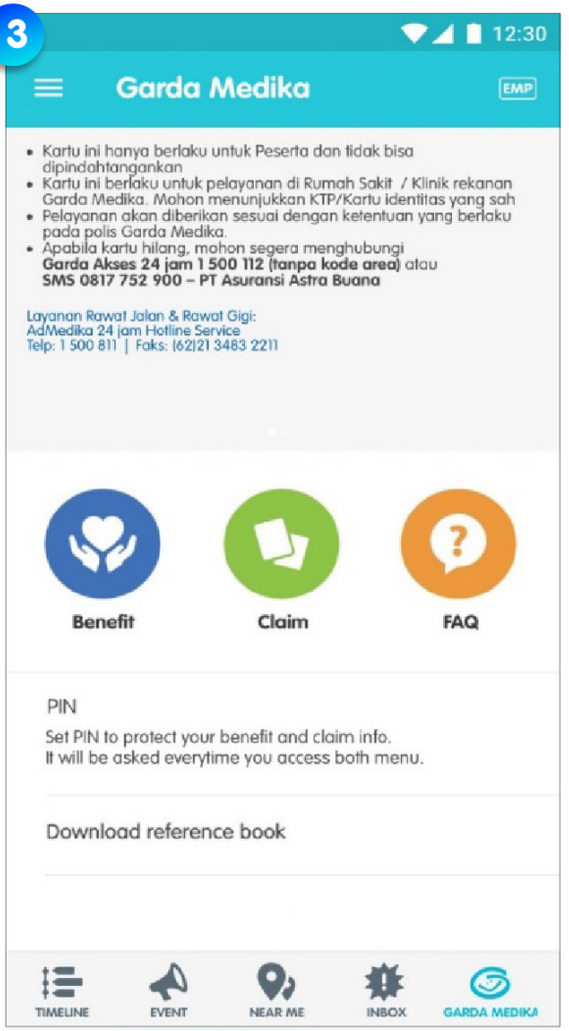
Login
Member No

2



OTP --> PIN

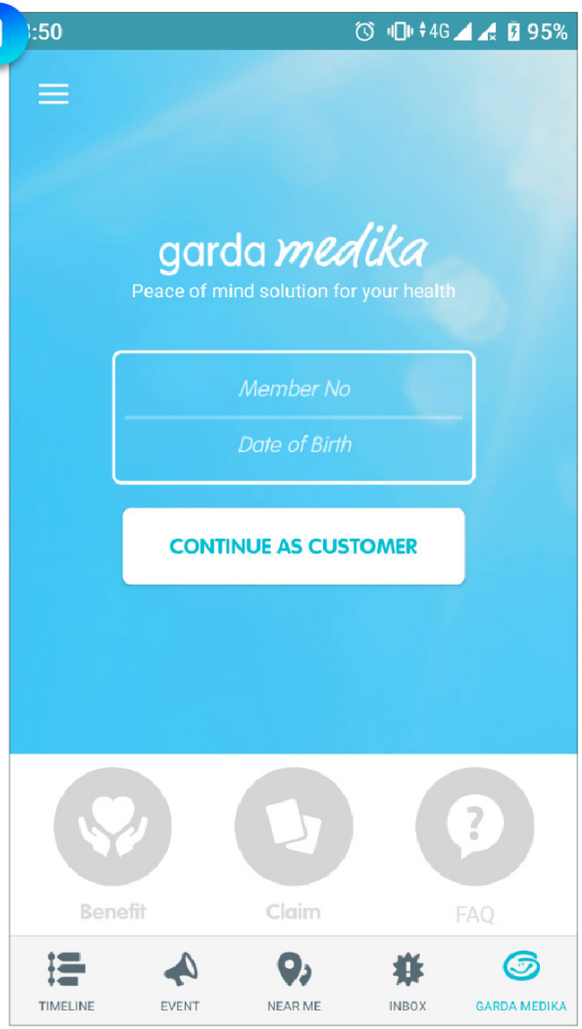
3



Garda Medika
E-Card

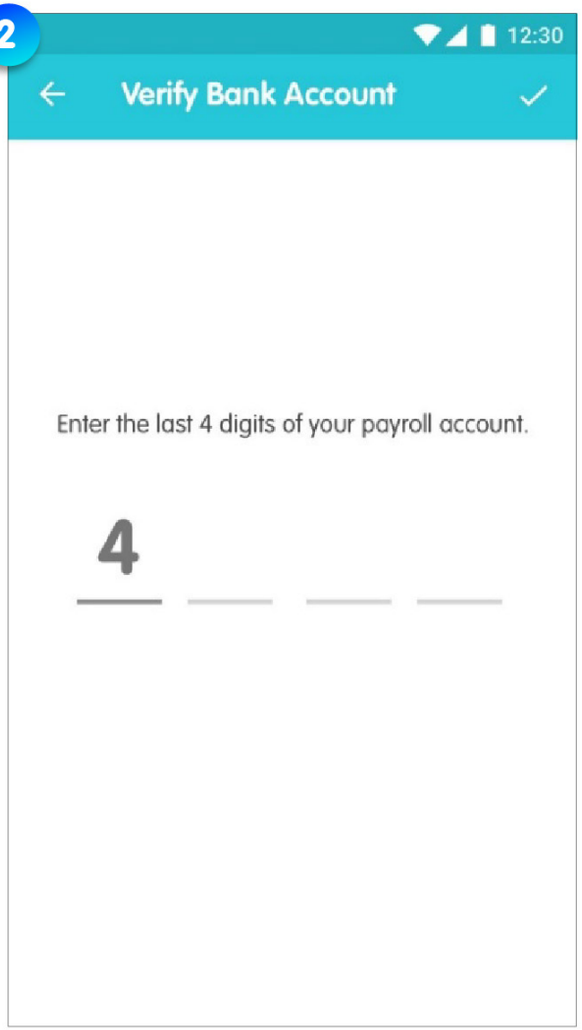
Garda Medika (Jika Nomor Handphone belum terdaftar)

1



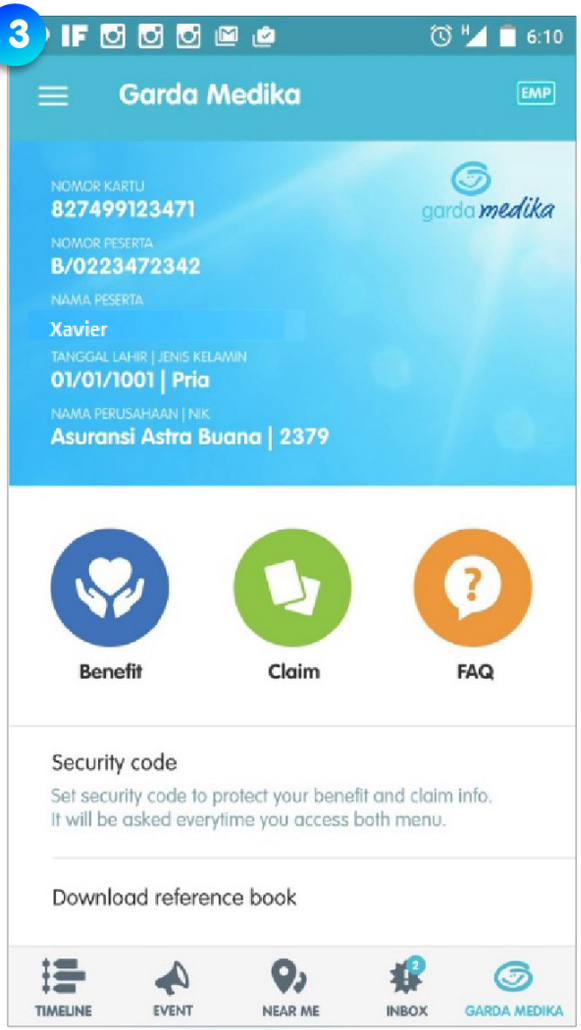
Login

2



Masukkan 4 digit terakhir nomer rekening

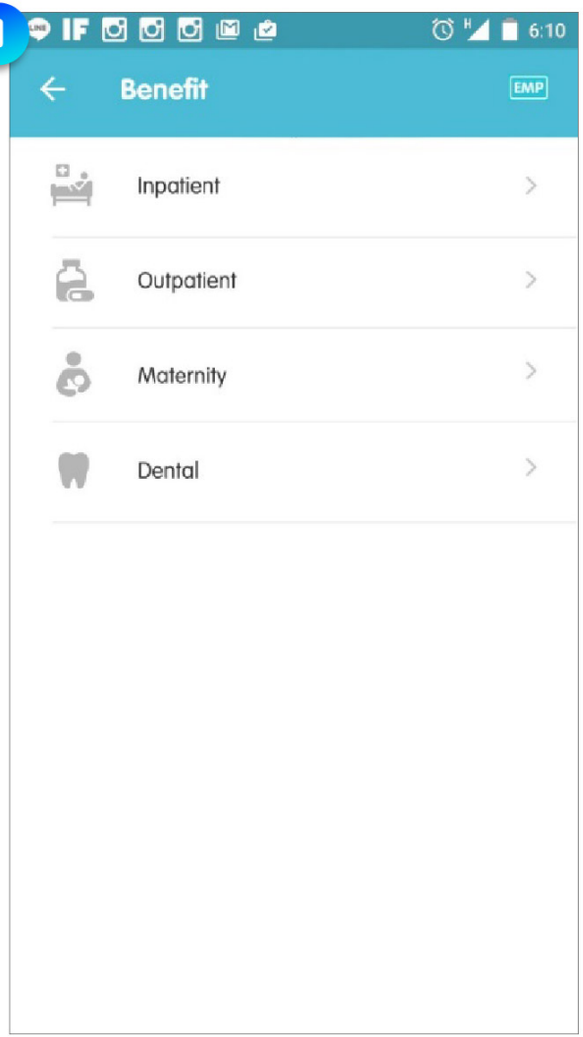
3



Garda Medika Home

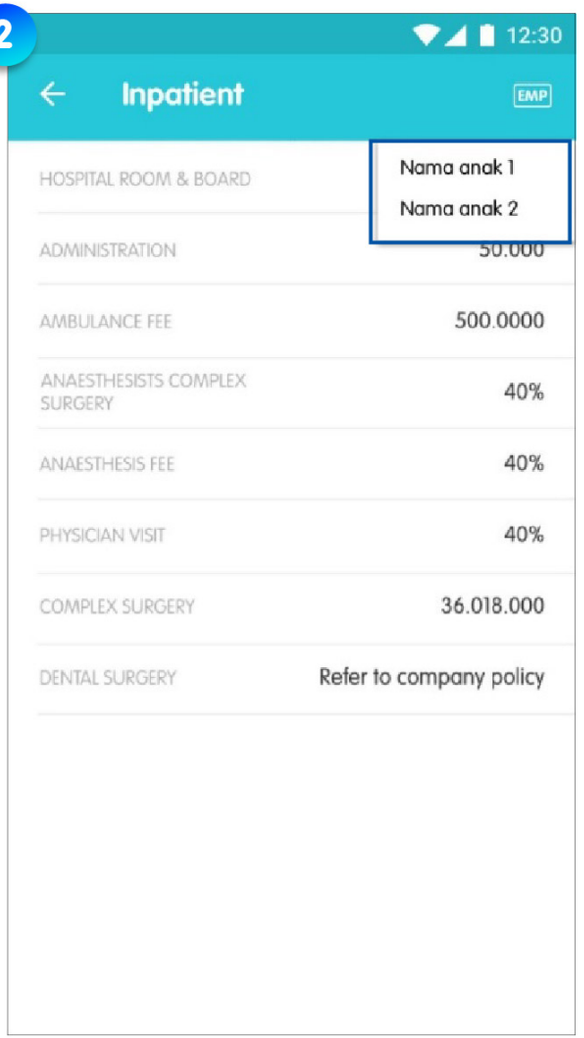
Benefit Peserta

1



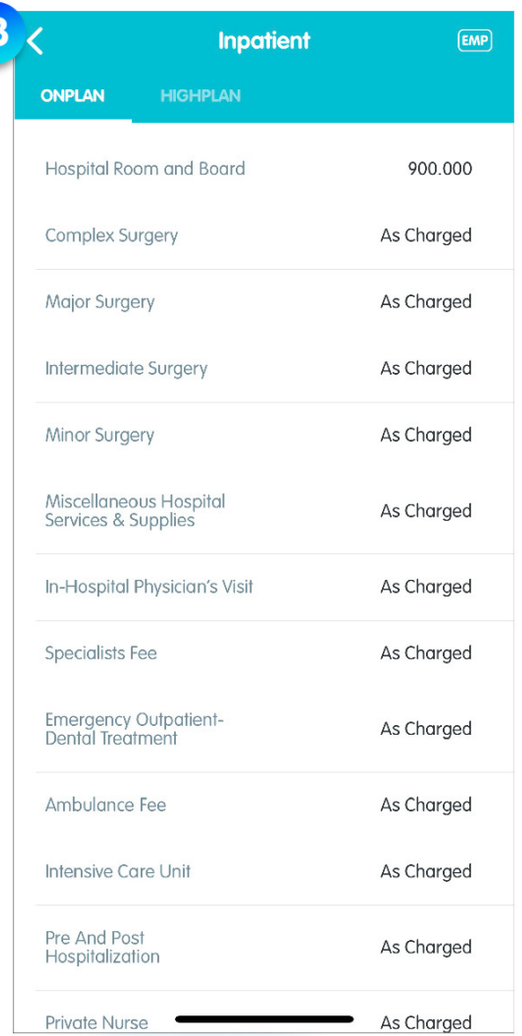
Benefit

2



Benefit – Inpatient Selection

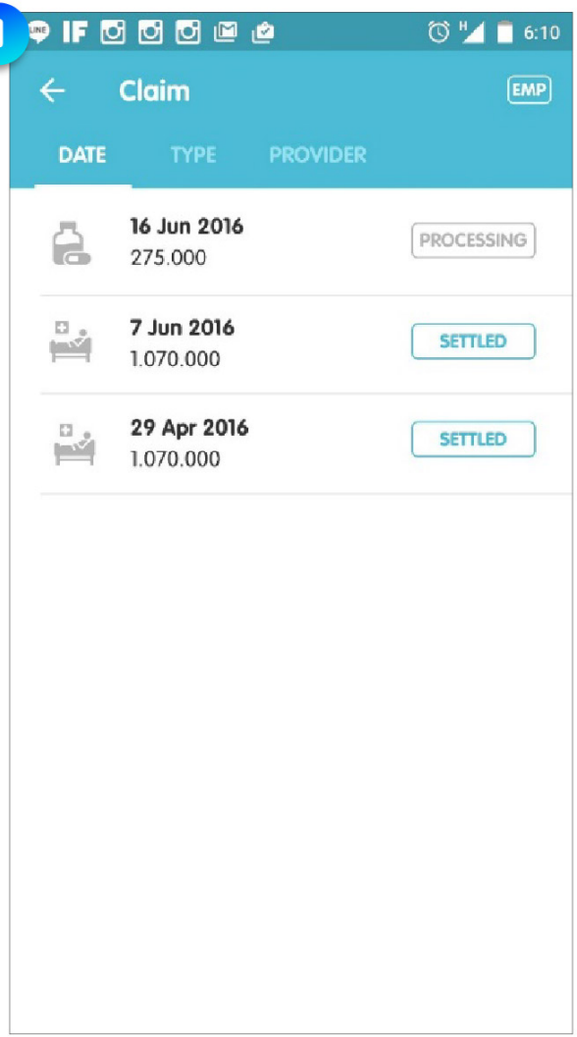
3



Benefit Detail

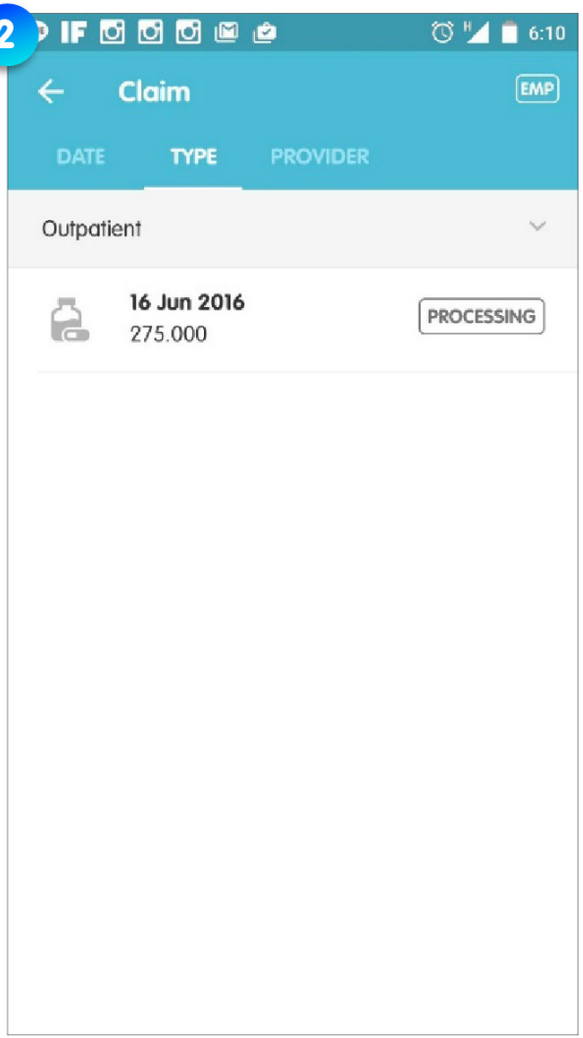
Claim History

1



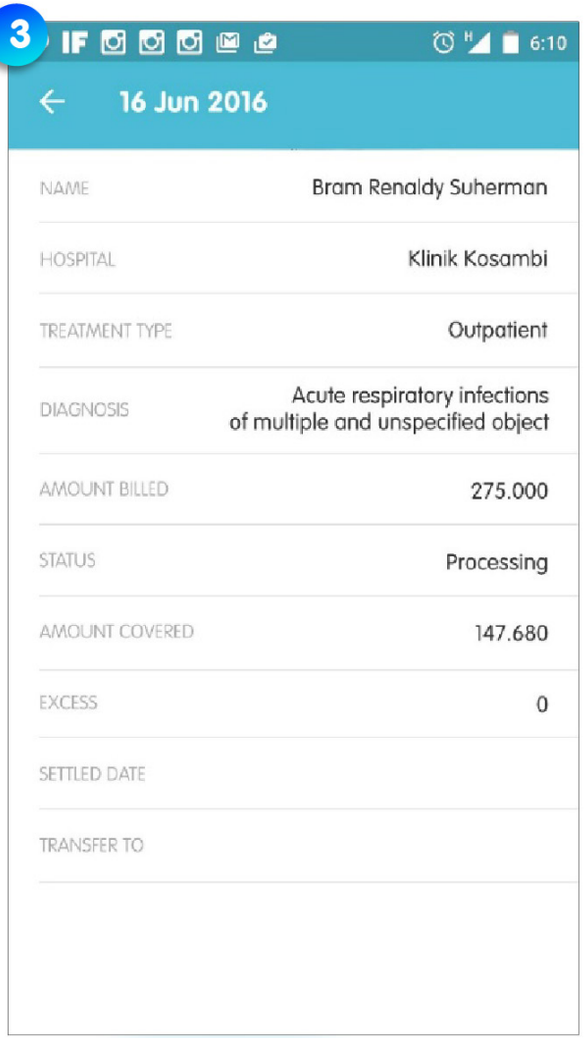
Claim (By Date)

2



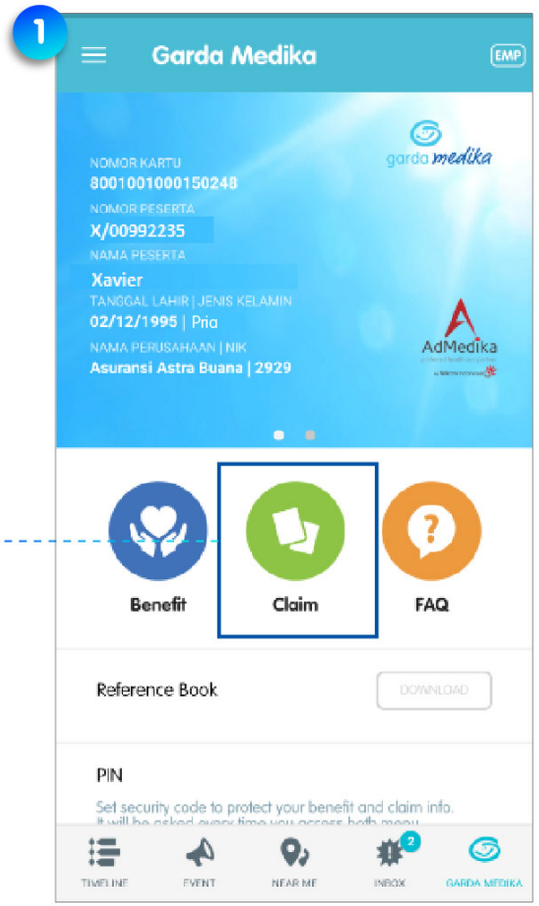
Claim (By Type)

3

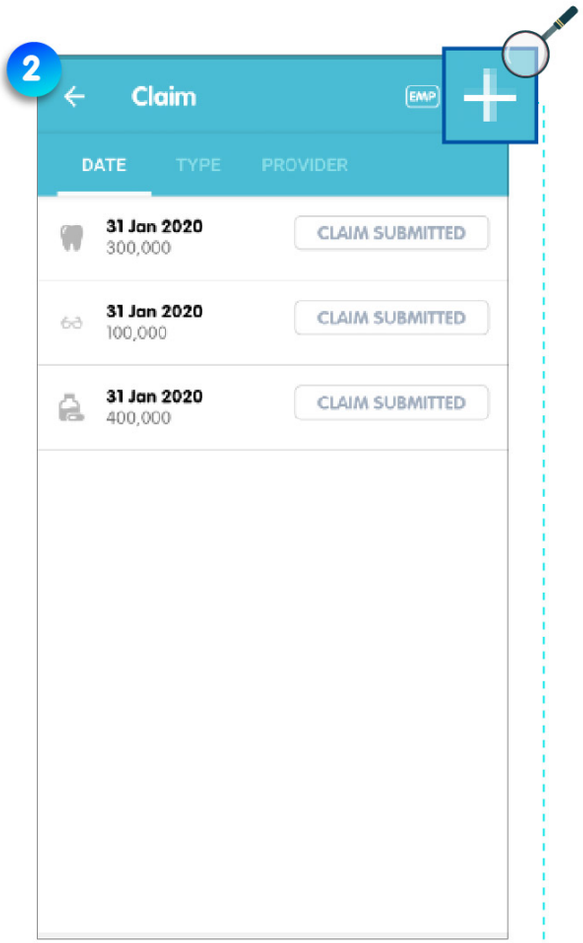


Claim Detail

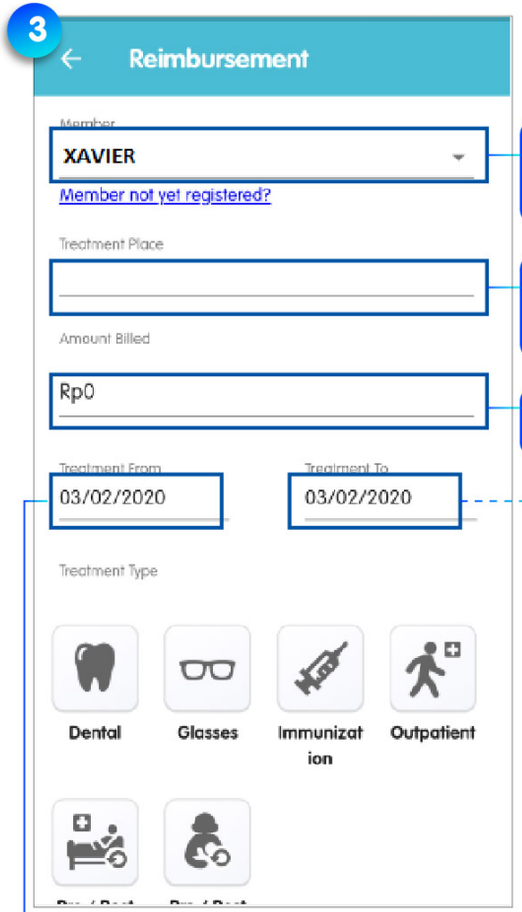
Upload Claim Document



Klik di sini untuk memulai



Klik tombol "+" di kanan atas



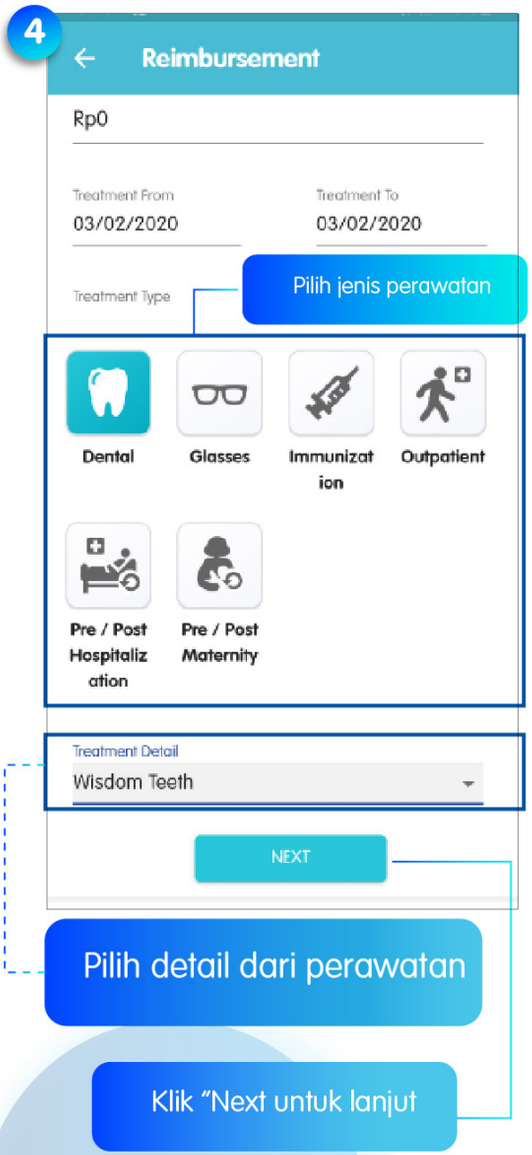
Pilih nama peserta

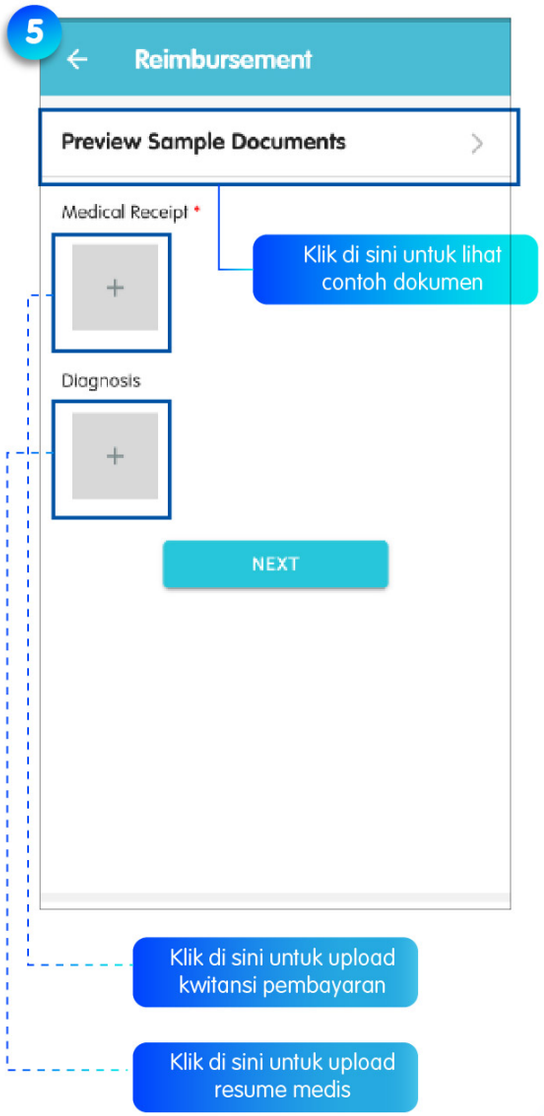
Pilih nama rumah sakit tempat dirawat

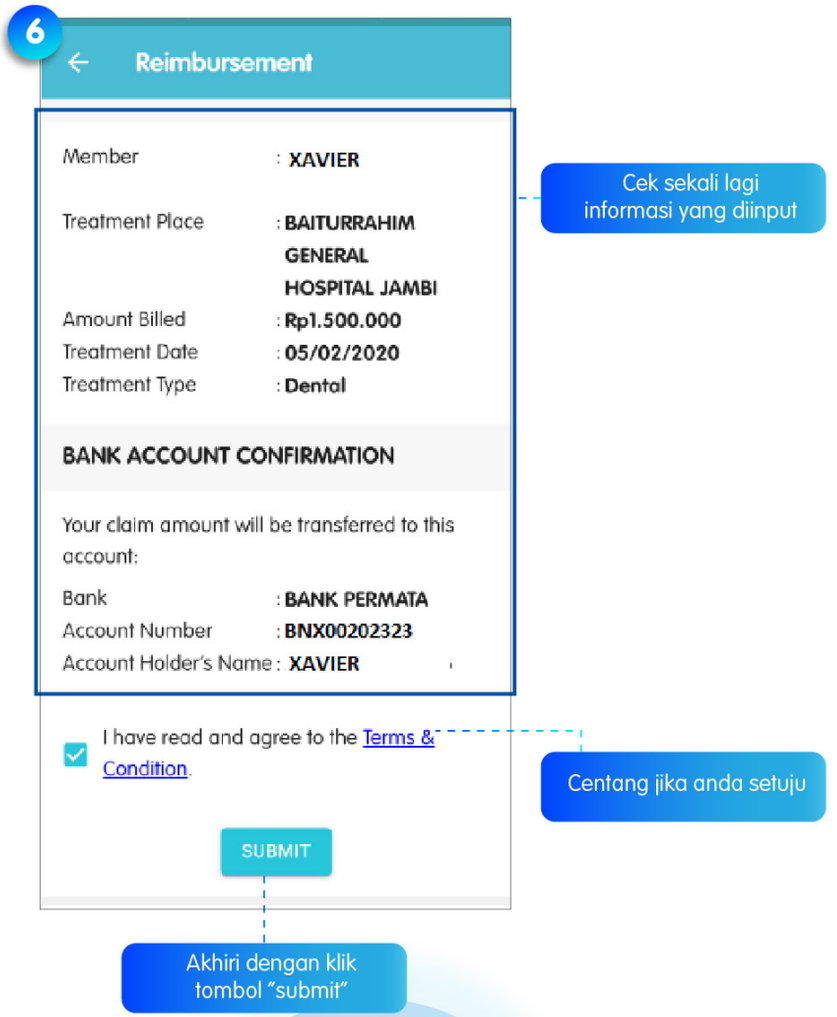
Isi total tagihan

Isi tanggal mulai dan akhir perawatan

Upload Claim Document





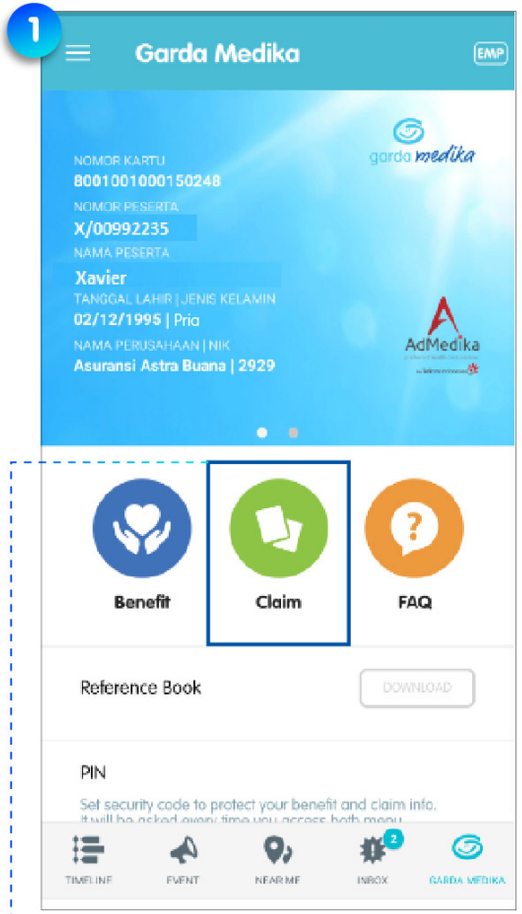


garda medika

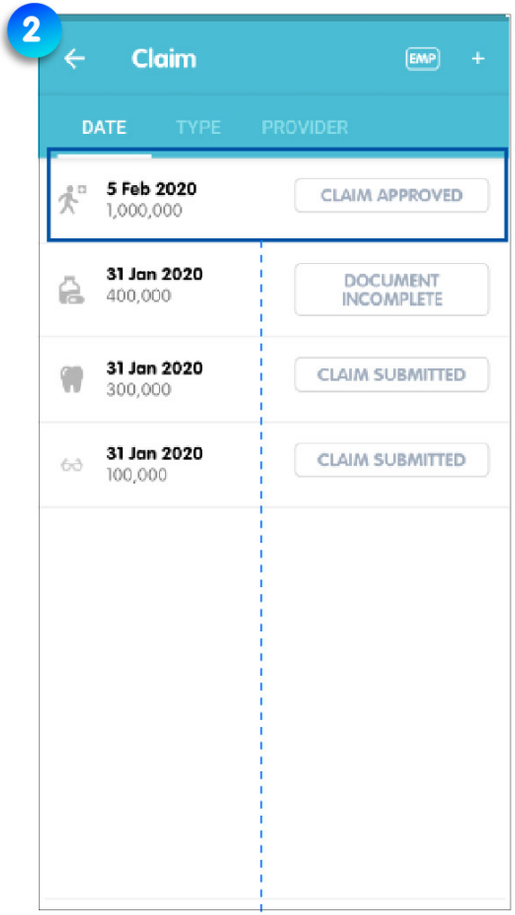
Claim Reimbursement Status
Garda Mobile Medcare

garda mobile medcare
DOWNLOAD SEKARANG!
GET IT ON Google play
Download on the App Store

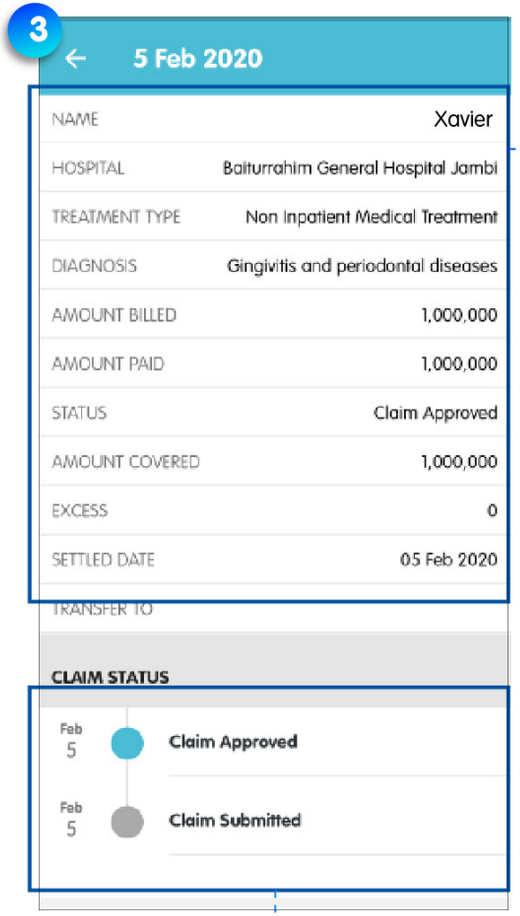
Claim Status



Klik di sini untuk memulai



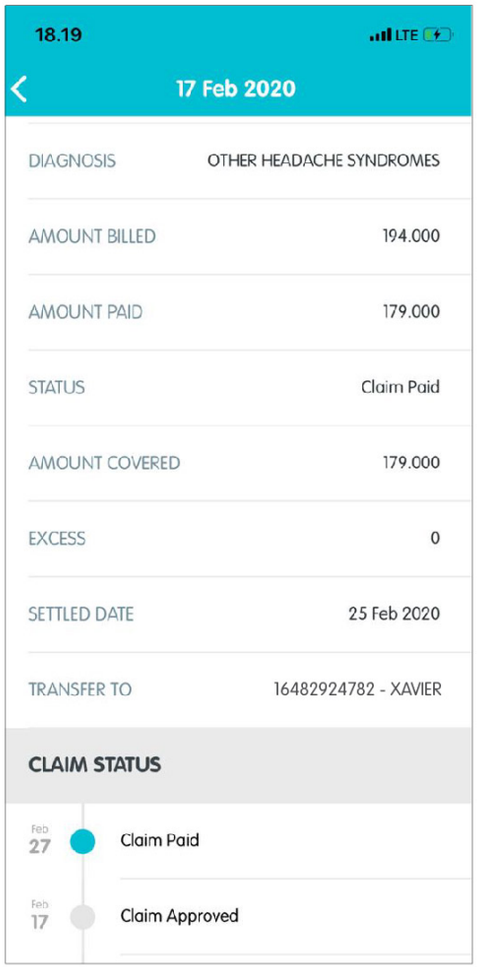
Pilih salah satu claim yang ingin dilihat detailnya



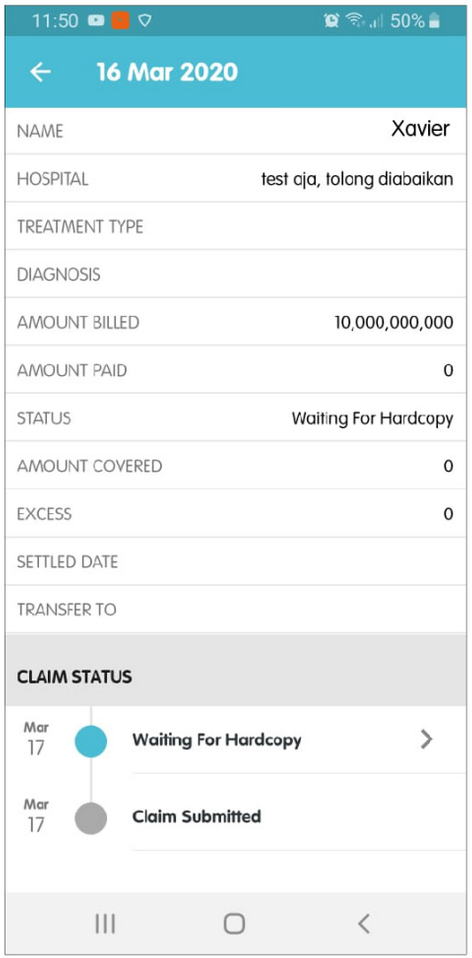
Lihat di sini untuk detail

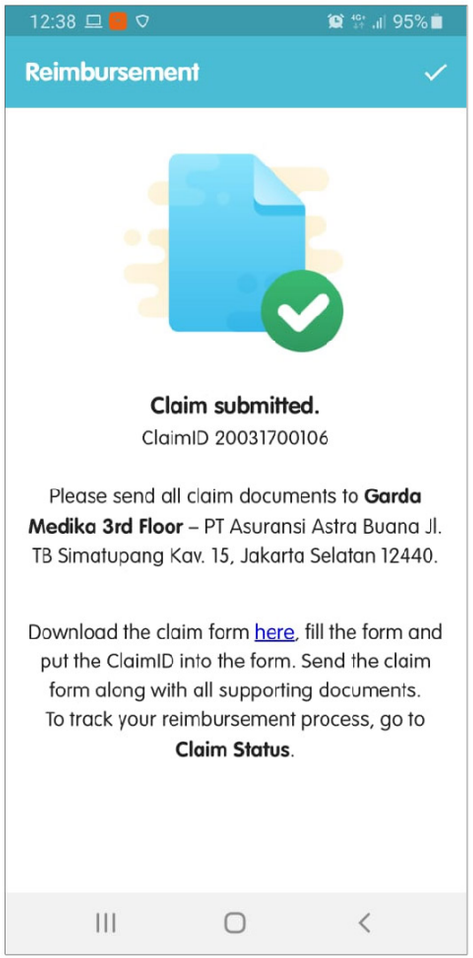
Lihat di sini untuk kronologis status claim

Claim Status – Klaim terbayarkan

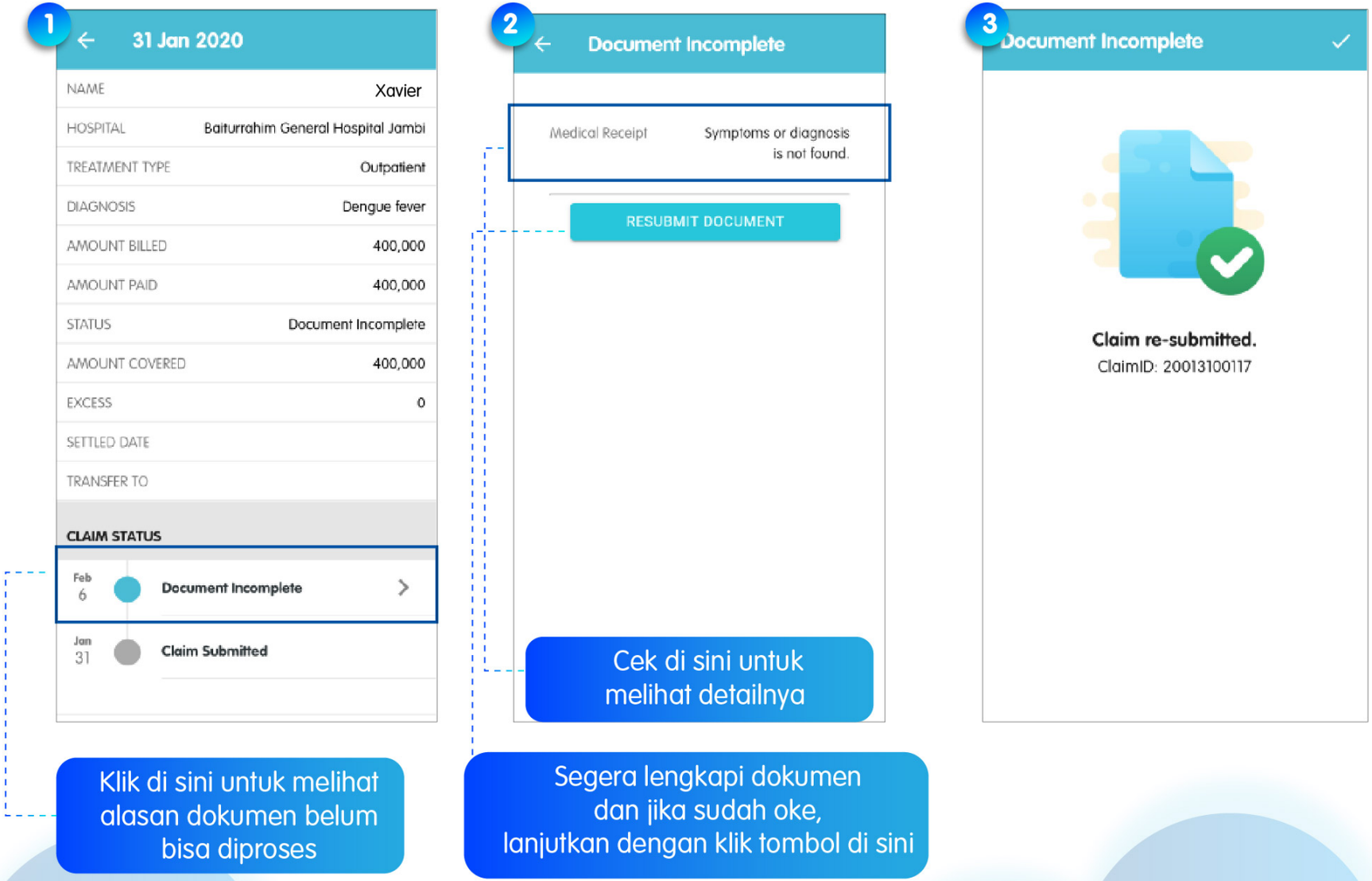


Claim Status – Menunggu dokumen asli dikirim

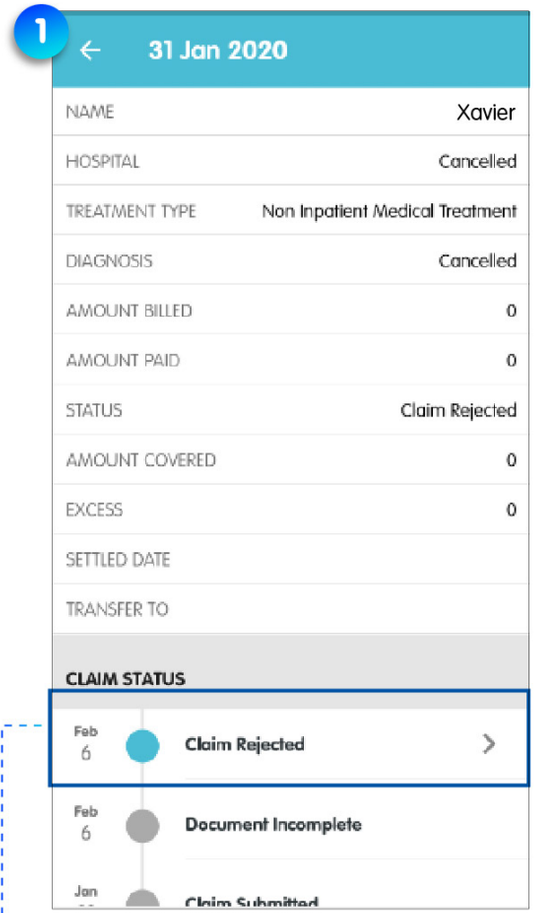


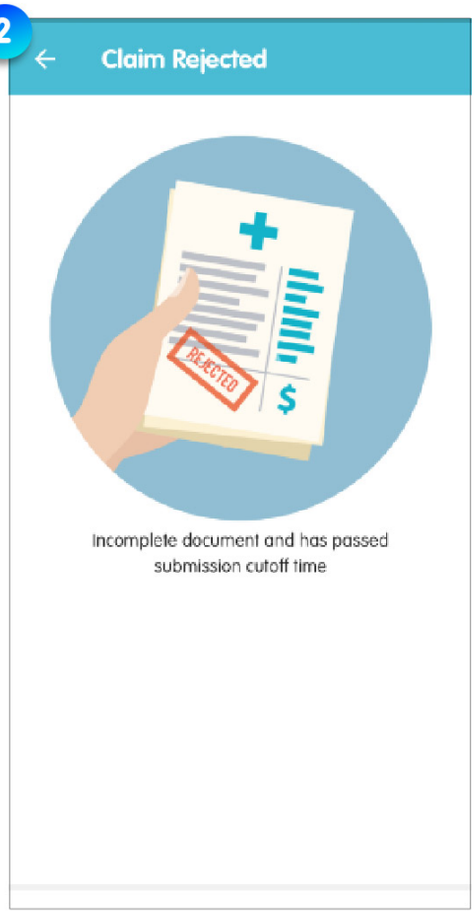


Claim Status – Dokumen tidak lengkap



Claim Status – Dokumen ditolak





Klik di sini untuk melihat alasan *claim rejected*

Ketentuan E-Claim Reimbursement

Nilai Klaim	< Rp 1.000.000	Rp 1.000.001 - Rp 20.000.000	> Rp 20.000.000
Ketentuan Dokumen	Dokumen *Softcopy*	Dokumen *Softcopy* + *Hardcopy*	Dokumen *Hardcopy*
Dokumen *Hardcopy* yang dikirim	Tidak Ada	Hanya Kwitansi asli	Seluruh Dokumen Klaim

Keterangan :
- Softcopy documents adalah klaim diupload melalui Garda Mobile Medcare
- Batasan nilai klaim berlaku per transaksi
- Ketentuan diatas berlaku mulai tanggal 1 April 2020
- Penggantian biaya pembelian obat peserta sesuai dengan resep dokter pemeriksa dan ketentuan yang berlaku
- Dokumen Klaim Hardcopy dapat diserahkan ke PIC/Health@ atau dapat dikirimkan ke alamat berikut:

  *PT Asuransi Astra Buana
  Grha Asuransi Astra Lantai 3
  TB Simatupang kav 15
  Jakarta 12440
  UP. Claim Reimbursement Garda Medika

garda medika

garda akses | 1 500 112
asuransiastra.com